

# 2023-2024 ANNUAL REPORT

#### **BOARD OF DIRECTORS**

Michelle Douglas Chair

Lisa Padgett Vice Chair

Brett Brinkhof Treasurer

Wynonna Gomes Secretary

Nishit Shah Member at Large

**DJ McCready** Member at Large

Larry Little Member at Large

Mikaela Thompson Member at Large

Ajith Thiyagalingam Member at Large



# A MESSAGE FROM MICHELLE DOUGLAS, BOARD CHAIR

My time as a board member and Chair of CAYR is ending. I have been so privileged to be part of this agency for the past seven years. As I reflect, I must first acknowledge all current and past board members I have had the pleasure to work with. Thank you for your commitment of time and passion for CAYR and the work you do.

When I started volunteering with CAYR in 2017, the agency was 'small and mighty'. I am not convinced I can still use that phrase when speaking of the agency it has become. With a staff of over 20 amazing individuals including a management team of five, this 'new' management structure has allowed our Executive Director to focus her energy in building the agency vs. managing the tasks of the teams.

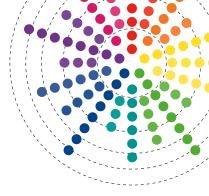
What an incredible time for CAYR!!

Though my term is completed as a voting Board Member I will continue to be a part of CAYR in a 'past chair' role. This is an advisory role with no voting rights though I am confident in this board and the new Chair, Lisa Padgett, who is a remarkable individual that will lead this agency forward.

Michelle Douglas, Chair



# A MESSAGE FROM MARIE MORTON, EXECUTIVE DIRECTOR



It is with the deepest of gratitude that I reflect on the 2023-2024 year, being the last Annual Report and Annual General Meeting under the leadership of Board Chair Michelle Douglas. Michelle has exemplified the characteristics to which every Board member should aspire. She is a leader with vision, dedicated to the agency's mission. She has focused on supporting the agency through strong governance, while also respecting the roles of the operational team. She has been a listening ear and provided wise council. Michelle has not been afraid to roll up her sleeves to do hard work, and she has been an exceptionally effective Board Chair. CAYR Community Connections has thrived, and our Board of Directors stands strong, ready to carry on as Michelle ends her term.

One of the most notable accomplishments of the last year is completion of CAYR's 2024-2028 Strategic Plan. At CAYR, we believe that no achievement is made in isolation. Our work is made possible by the countless efforts of people in our communities, our volunteers, partners, staff, and Board, and by our clients whose lived experience strengthens our vision and steers our growth. We are deeply grateful to everyone who lent their voices and insights to the strategic planning process, from participation in surveys, interviews, discussion, and planning. We acknowledge and thank the Strategic Planning Committee comprised of Michelle Douglas, Lisa Padgett, Wynonna Gomes, and Larry Little, for their leadership. We also thank our funders for their continued investments in our work, particularly the Ontario Trillium Foundation Resilient Communities Fund.

At the end of the strategic planning process, CAYR landed on three Strategic Directions that will guide our way over the next four years. Strategic Direction 1 is strengthening our care, where we will work to develop programming focused on specific sub-populations, and to cultivate partnerships to broaden services for clients. Strategic Direction 2 is investing in our organizational health, where we will continue to improve Board effectiveness, improve CAYR's brand through advocacy and communication, and strengthen our sustainable funding strategy. Our final Strategic Direction 3 is continuing to build our organizational culture by further development of program and service evaluation and other measures of impact, and to continue to foster an inclusive and supportive workplace environment.

With this strategic plan, CAYR is on a strong path working towards our vision of stigma-free, inclusive and informed communities, fostering an environment where individuals thrive. CAYR recognises and acknowledges the lands originally used and occupied by the First Peoples of The Williams Treaties First Nations and other Indigenous Peoples, on behalf of our agency, we would like to thank them for sharing this land. We would also like to acknowledge the Chippewas of Georgina Island First Nation community and recognize the unique relationship the Chippewas have with the land and waters of this territory. They are the water protectors and environmental stewards of these lands, and we join them in these responsibilities.

CAYR Community Connections also acknowledges that not all people came to these lands as migrants and settlers, and not all people came here voluntarily. Some people of African descent came to North America involuntarily, particularly those brought to these lands through the Trans-Atlantic slave trade and slavery.

CAYR is committed to continually acting in support of and in solidarity with African, Caribbean, and Black communities seeking freedom and reparative justice considering the history and ongoing legacy of multiple injustices, such as systemic racism, unequal access to health care, employment, housing, and more.

As part of this commitment, and in support of CAYR's ongoing efforts to confront anti-Black racism, we pay tribute to those ancestors of African origin and descent. Our call to action is for the community to join CAYR in employing an anti-racist and anti-oppressive framework in our work and lives.

#### In 2023-2024 we updated & planned out CAYR's 2024-2028 Strategic Plan...

Our plan included creating SMART Objectives: Specific, Measurable, Attainable, Relevant, and Time-bound goals. We highlighted three themes to our work: Strengthening our Care through Programs and Services; Investing in our Organizational Health through Development & Funding; and Building our Organizational Culture.

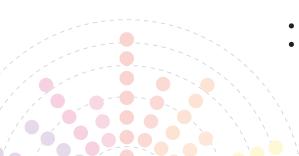
### **OUR VISION**

We envision stigma-free, inclusive and informed communities, fostering an environment where individuals thrive.

## **OUR MISSION**

CAYR creates welcoming, confidential, and inclusive environments for dignified support and education, empowering a diverse population including:

- People living with and those affected by HIV/AIDS
- Individuals affected by or at risk of HIV/Hepatitis C
- People who use substances
- Members of the 2SLGBTQ+ community, and
- Allies and partners supporting underserved communities



## **OUR VALUES**

**Inclusion:** We cultivate an environment where individuals and communities can equitably and meaningfully achieve their full potential.

Self-Determination: We uphold human dignity and the rights of individuals and communities to make informed choices. Well-Being: We nurture a holistic approach to well-being that includes physical, mental, emotional and spiritual aspirations.

**Collaboration:** We build upon the collective strengths of individuals and communities.

# Our values are rooted in the principles of:

- Greater and meaningful involvement and engagement of people with lived experience of HIV/AIDS, drug and substance use, as well as 2SLGBTQ+ identified community members.
- Harm Reduction
- Anti-Racism/Anti-Oppression

#### PROGRAMS & SERVICES OFFERED BY CAYR

Through our agency programs that revolve around support of HIV, Hep C, substance use, and the 2SLGBTQ+ community, we help service users to build upon strengths, resiliency and the achievement of self-determination. We deliver our programs and services through education, outreach, group and individual support, testing drives, and events.

#### COMMUNITY ENGAGEMENT RAISING AWARNESS

We continue to raise awareness and offer education to build inclusive, safe and healthy spaces while still engaging with the community safely and respectfully. We also offer workshops, presentations and training for health, social and community service providers.

#### **COMMUNITY SUPPORT**

Every year we work together with some very generous donors, some that have become ongoing partners. We appreciate all of the support that is so valuable in helping us create safer, confidential, and inclusive spaces and services in York Region where people can access dignified support and meaningfully engage in self-determined pathways to well-being.

Some Community Goodwill Supporters that have stood out with donations of over \$2500, include:

#### **TD Bank**

Magna's Community Fund Bounteous Canada Inc. Bingo World Newmarket Charitable Gaming Apotex Inc. Alectra Utilities



CAYR is also very grateful to our volunteers that include our Board of Directors, our Bingo Ambassadors, our Student Placements and Volunteers

# MOST FREQUENTLY USED SUPPORTS BY CLIENTS AND SERVICE USERS



#### PRACTICAL SUPPORT SUCH AS FOOD SECURITY



#### GROUP AND INDIVIDUAL SUPPORT



#### TRANSPORTATION

1000+ services provided sessions including "just listening" case management, Wellness events and skill building workshops.



# COMPASSION FUND & PRACTICAL SUPPORT

\$28,000+ GIFT CARDS

\$6,000 SUPPORT ITEMS (tents, sleeping bags, etc.)

\$10,000 ONSITE FOOD PANTRY

\$22,000+ WELLNESS & DRIVE TO CARE TRANSPORTATION

\$15,000 PRESTO CARDS

\$1,000 EDUCATIONAL FUND

\$9,000+ HOLIDAY CARE PROGRAM

\$9,300+ WELLNESS PROGRAMMING (support groups, interpretation)

8,000+ SAFER SEX SUPPLIES distributed

23,000+ HARM REDUCTION SUPPLIES provided

628 NASAL & INJECTABLE NALOXONE KITS distrubuted

184+ REFERRALS made

685 HIV SELF TEST KITS distributed

140+ PRESENTATIONS AND TRAININGS (Including Harm Reduction Education, Naloxone administration, HIV Basics, HIV self testing, Health & Wellness, 2SLGTBQ+ Basics & Pronouns)



International Day for the Elimination of **Bacial Descrimination** 



Outreach with support from student placement, Rachel



**Outreach T-shirt** 



Harm reduction outreach with support from student placement, Alexis

# programs



World Poisoning Awareness Day August 31, 2023

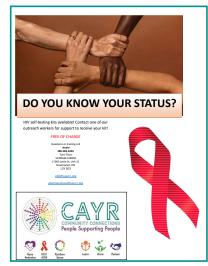


2023 July Hep C testing drive





**Overdose Prevention** flver



HIV Self Testing flyer



CAYR and Gilead staff supporting Red for Change



Markham Pride Flag Raising, June 2023



Georgina Pow Wow, September 2023



World AIDS Day Memorial Wall,

December 2023

York Pride, June 2023



Newmarket Fred Lundy Bridge lit up red to support Red for Change, November 2023



Georgina Pride, June 2023



Georgina Pow Wow. September 2023





Gore Mutual and harm reduction kit building, June 2023



Georgina Pride Flag Raising, June 2023





BrokerTeam Insurance Volunteers making red ribbons for Red for Changee, November 2023



# support



Gore Mutual volunteers to build harm reduction kits, June 2023



Desjardins volunteers making red ribbons for Red for Change, December 2023













CHARITABLE GAMING BENEFITS THIS ORGANIZATION AND YOUR COMMUNITY.



bingoworld.ca/newmarket

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INGO WORLD

### 2023-2024 FUNDERS

Health Canada, Substance **Use & Addictions Program** (SUAP)

City of Richmond Hill

**ViiV Healthcare** 

Newmarket Charitable Gaming Association

Ontario Ministry of Health, **AIDS Bureau** 

**Ontario Trillium Foundation** 

Public Health Agency of Canada

**Regional Municipality of York** 

United Way Greater Toronto

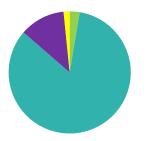
# CAYR ACKNOWLEDGES

## 2023-2024 DONORS & SPONSORS

105.9 The Region Abuse Hurts Alectra Inc. Apotex Inc. Avnish Mehta Bounteous **Christopher Higgins** Daena Rundle David Kerbel Deanna Hart Douglas McCready Dzung Tran Food Basics at Major MacKenzie & Leslie Gavin Demonte Gital Shah Gore Mutual Insurance Hana Rashnavadi Ian Hart James & Susi Knox Jason Kwok Lisa Padgett Little Flves Magna Community Funds Manoj Rastogi Mark Koning

Michelle Sudeyko Mikaela Thompson Milan Shah Ramsawamy Sunderam Rhea Ntakos Sandy Simoes Sheila Godse Shilpa Chandaria Shoebox Project Sidhartha Goel Srividya Boga **Starbucks** Sucha Kimasia TD Bank The Great Canadian Sox Shop The Host **Totally One Communications TriDelta Financial** Trinity Anglican Church, Aurora Tyler Rivas Unionville Presbyterian Church Vibhuti Mehra Vino Kimasia Walmart Wynonna Gomes

	Note	2024	2023
ASSETS			
<b>Current</b> Cash (including restricted program cash of \$8,753; 2023 - \$9,451) Investments Grants Receivable Prepaid Expenses and Sundry Receivables	\$	402,050 72,236 - 31,531	\$ 128,612 69,345 68,971 19,212
		505,817	286,140
Capital Assets	[3]	39,649	27,901
TOTAL ASSETS		545,466	314,041
LIABILITIES AND FUND BALANCES			
Current Accounts Payable and Accrued Liabilities Deferred Contributions Government Remittances Payable	[4]	103,612 151,055 14,737	27,327 87,309 -
Total Liabilities		269,404	114,636
Fund Balances General Fund Restricted Program Fund	[2.a]	267,309 8,753	189,954 9,451
		276,062	199,405
TOTAL LIABILITIES AND FUND BALANCES	\$	545,466	\$ 314,041



CAYR Expenses

Occupancy 3%

- Program Expenses 84%
- Administration 12%
- Professional Services 1%



#### **CAYR** Revenues

Foundation/Other Grants 21%

Fundraising (incl. Bingo) 8%

• Government/Municipal Grants 71%

	Note	General	Restricted Program	2024	2023
Revenue					
Foundation grants		\$ 308,749	\$ -	\$ 308,749	\$ 233,679
Government grants	[5]	1,020,370	-	1,020,370	777,742
Donations		17,874	-	17,874	31,303
Fundraising - Bingo		-	70,896	70,896	63,877
Fundraising - other		22,287	-	22,287	54,434
Interest income		4,276	-	4,276	1,797
		1,373,556	70,896	1,444,452	1,162,832
Expenses					
Program Costs					
Salaries and benefits		936,844	-	936,844	823,197
Research and evaluation		21,376	-	21,376	11,269
Programs		97,681	22,066	119,747	100,680
Client wellness		6,824	49,528	56,352	80,441
Staff travel		22,524	-	22,524	10,062
Compassion fund		54	-	54	5,494
		1,085,303	71,594	1,156,897	1,031,143
Administration					
Salaries and benefits		23,381	-	23,381	21,024
Office and general		36,728	-	36,728	38,239
Building occupancy		34,279	-	34,279	32,997
Professional fees		20,899	-	20,899	15,263
Staff training and development		15,168	-	15,168	10,010
Fundraising		11,492	-	11,492	3,220
Technology enhancement		48,857	-	48,857	31,834
Promotion and publicity		5,287	-	5,287	2,124
Repairs and maintenance		2,886	-	2,886	2,275
Amortization of capital assets		11,921	-	11,921	11,958
		210,898	-	210,898	168,944
Total Expenses		1,296,201	71,594	1,367,795	1,200,087
Excess (Deficiency) of Revenues over	er				
Expenses		77,355	(698)	76,657	(37,255)
Fund Balance, Beginning of the					
Year		189,954	9,451	199,405	236,660
Fund Balance, End of the Year		\$ 267,309	\$ 8,753	\$ 276,062	\$ 199,405

**CAYR COMMUNITY CONNECTIONS** Statement of Operations and Changes in Fund Balances For the year eneded March 31, 2024

#### **STAFF & TEAM SUPPORT**

Marie Morton Executive Director

Mark Koning Manager, Communications & Operations

Waheda Ali Program Manager, HIV Support

Kalipso Koras Program Coordinator, HIV/AIDS Support

Prossy Nanyanzi Program Coordinator, Wellness & Life Skills

Shanice Harris Program Coordinator, Women's Health

**Derrick Kaweesa** Program Coordinator, Multicultural HIV Prevention

Valerie Kuye Programs Manager, Harm Reduction Outreach & HCV Support **Ericha Schneider** Program Specialist, Harm Reduction Outreach

Megan Kennedy Outreach Worker, Harm Reduction

Karim Sakr Program Coordinator, Hep C

Wendy Reid Program Assistant, Hep C/ Outreach Worker, Harm Reduction

Chukwemeka Madumelu Program Assistant, Hep C/ Outreach Worker, Harm Reduction

Isabella Garofalo Program Manager, 2SLGBTQ+ Support Services

Jill Bates Program Specialist, LGBTQ+ Youth

**Riley LS** Program Specialist, LGBTQ+ Youth Praanee Chandrasegaram Program Specialist, 2SLGBTQ+ Intergenerational

Jevonie Simpson Program Coordinator, Men's Health

**Robin Robinson** Program Manager, Harm Reduction Education

Jovaine Reid Program Specialist, Harm Reduction Education

**Brian Muhoozi** Program Specialist, Harm Reduction Education

Tania Vernon Bookkeeping

Ruth Corpuz Accountant

**Greg Gallagher** Payroll

Barrie Web IT Support & Management

#### We also thank our former staff and board members for their contribution and support in 2023 - 2024

Sally Goodwin Program Specialist, Harm Reduction Outreach

Jason Maclennan Program Specialist, LGBTQ+ Older Adult Rae Tuckey Program Manager, Rainbow Space

**Michelle Saati** Program Specialist, Harm Reduction Education **Tessa Bound** Program Specialist, Harm Reduction Education

Francisco Mendina Program Coordinator, HIV Support Services Adorede Adekoya Program Manager, Harm Reduction Education

David Kushner Accountant

#### **CAYR COMMUNITY CONNECTIONS**

17665 Leslie Street, Unit 12, Newmarket ON L3Y3E3 T: 905.884.0613 Toll Free: 1.800.243.7717 E: info@cayrcc.org Website: www.cayrcc.org All calls are completely confidential









